



PRODUCT PLEDGE

VERSATUBE BUILDING SYSTEMS PROVIDES THEIR CUSTOMERS WITH THE FOLLOWING PLEDGE OF MATERIALS SATISFACTION:

- ◆ If any frame component part does not meet quality expectations, VersaTube Building Systems will replace that part at no cost upon proof of purchase.
- ◆ This benefit will be in effect for one (1) year from the date of purchase and applies to materials only. It does not cover damages to the frame from mishandling or improper installation and/or modifications made after the customer has taken possession of the product. In addition, the frame structure must be erected within six (6) months of the date of purchase to retain eligibility.
- ◆ We further pledge that our frame components will be free from any structural defects for a period of twenty (20) years. VersaTube Building Systems reserves the right to repair or replace any part that does not perform to expectations.
- ◆ This twenty-year frame pledge does not apply to any frame modifications made by the customer, any unexpected or unanticipated acts of God, nature, customer negligence, accident or any damage due to abuse resulting from external or internal impact, improper assembly or installation. Standard structural inspection and maintenance must be performed by the customer on a regular basis.
- ◆ To initiate a claim against this pledge, the original purchase receipt, purchase location, customer information and other relevant documentation must be submitted to VersaTube Building Systems for consideration and action.